WORKSHOP PARTNER CAPACITY BUILDING

Elsabe Matthee Technical Director

Rochelle RothmanLearning and Development Manager

19 June 2024



WORKSHOP DESCRIPTION

- An interactive workshop to better identify and understand the need for building awareness and understanding of selected food safety and social sustainability topics from a CB, AB, assessor, and auditor standpoint.
- The outcomes will be reviewed and discussed including the role of FSSC.





TODAY'S TOPICS

- **01.** Background & Introduction
- **02.** Learning platform & Feedback
- **03.** Activity Overview
- **04.** Guiding Questions Roundtable
- **05.** Summary & Closing

BACKGROUND & INTRODUCTION HARMONIZATION PROGRAM

PURPOSE

- Identified the need for more training based on your feedback.
- Knowledge management Provide accessible & more frequent training for calibration and harmonization.
- Aim to improve overall compliance with Scheme rules & resulting in fewer IP issues.
- Regular bite-sized training and case studies.
- Supports & is complimentary to the training of CBs and ABs.



PROGRESS UPDATE

Launch Q4 2022	2 modules
2023	V6 course + 5 modules
2024	3 modules

Various topics based on ticket trends, feedback from IP & AP, and V6 end-of-course survey:

 Allergen management, environmental monitoring, audit duration, multi-sites, scopes, transfers, COIDs, NC management & V6 audit report.



NEXT TOPICS FOR 2024

Case Study on Equipment Management

Auditor Approval/Register

Auditing HACCP

plus more...



LEARNINGS

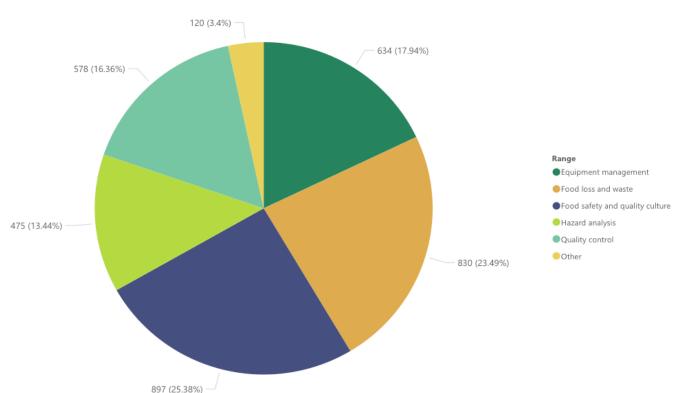
- Introduced self-enrollment option CBs and ABs can register auditors, as well as other certification or accreditation personnel to undertake the training.
- The transcript and presentation are also available for download for each module on the eLearning platform and can be translated.

This workshop aims to obtain input on how to further improve the Harmonization Program and measure its impact.



LEARNING PLATFORM & FEEDBACK

V6 SURVEY FEEDBACK – FUTURE TOPICS





Reporting tool Qualification

How to audit FDA requeriments as a part of ISO 8.1 Calculation of audit timeInterpretation Guidelines for ISO 22000:2018 Standard FSMA, and other spesific scheme Multi site Section 10.2 ISO/T\$22002-1:2009 inconformities

Food fraud and food mitigation Auditor Manday calculations Social areas for/and employee care. Pultation calculations The application of food fraud risk assessment tools. sorry, but one of my subjects would be seen to calculation (again :-() Competency requirements for CB for V 6 requirements on organizations without physical handling (cat. FII and H) Mandays calculation Recycled packaging as raw material best practice as per food packaging sector (Requirement 2.5.1.3.e) scope formulation, food chain categorization of specific scopes, separate head office audits specifics Design Computation for Audit duration tiempo efectivo de auditoria / tiempo general de auditoria y su calculo Food defençe and food fraud More about environmental monitoring and non-conformities issue according FSSC requirement, because assesor AB have different approa Man day calculation. Allergen management Central functions for non-multi-site organisations, eg in cat C videos for each Category emerging potential hazards Multisite Time calculation was too complicated trace duration of audit traceability, recall, food defense etc.

Completing the FSSC audit report. Traceability, recall, food defense etc.

Food fraud and food defense The Content seems appropriate environmental monitoring Environmental control Preventive controls and supplier approval.

Food fraud simple list of mandatory evidences

Food fraud simple list of mandatory evidences Interested for qualifying FSSC 24000 also Complete new requirements as they enhance the food safety controls across the food chain. ISO TS 22002-XPRP verification



GUIDING QUESTIONS ROUNDTABLE

ACTIVITY INSTRUCTIONS

- 1. Review the specific guiding question and discuss it at your table. Ensure that each person has a chance to share their thoughts.
- 2. You will have 10 minutes for this discussion. (We will give you a 3-minute warning.)
- 3. At the end of the discussion, one person will submit the group's response to the Yellenge app.
- 4. At the end of the round, we'll review some of the responses together and discuss common themes.



GUIDING QUESTION 1

What are the most crucial Key Performance Indicators (KPIs) for evaluating the effectiveness of various training programs for CBs?

*This is in the context of Scheme calibration training for CB Auditors and/or AB Assessors.



REVIEW & SUMMARY



GUIDING QUESTION 2

How can we design and deliver training on a global scale, considering external factors like language, culture, and delivery methods, while ensuring that effectiveness assessments are fair, unbiased, and accurately reflect training outcomes?

External Factors:

- A. Language
- **B.** Culture
- C. Delivery methods



GUIDING QUESTION 2: EXAMPLES

A. Language

How do you design and deliver training effectively if your target audience utilizes multiple languages?

B. Culture

How do you consider culture when designing and delivering your training?

C. Delivery Methods:

Depending on which delivery method you use most, what specific considerations need to be taken into account?



REVIEW & SUMMARY



SUMMARY & CLOSING

We appreciate your input and feedback. It will be reviewed and utilized.

THANK YOU





@FoundationFSSC



questions@fssc.com



Foundation FSSC



www.fssc.com